



MARESCO Ltd **MARINE RESEARCH
SERVICES & CONSULTING**

**MARINE RESEARCH INSTRUMENTS & SYSTEMS
HYDROGRAPHIC & OCEANOGRAPHIC SURVEYS**

QUALITY POLICY

The quality policy of MARESCO LTD is determined by the desire for the sale, rental and technical support of scientific equipment for the aquatic environment, as well as the provision of research and technology development services, always in accordance with the requirements of its customers, market and competition conditions, current legislation, modern know-how, operational control capabilities and other factors related to the company's business position in the Greek and international markets.

The strategic orientation of the company is designed with the aim of:

- Direct customer service
- Ensuring the supply of high-quality products and services
- The company's permanent development utilizing cutting-edge technologies
- Strengthening the company's position in the market of scientific equipment for aquatic environment and in the research sector

In particular, the individual Quality Objectives of MARESCO LTD are:

- The continuous improvement of its business performance
- The continuous development of human resources
- The maximization of customer satisfaction

The above Objectives are based on:

- In the staffing of the company with highly trained and qualified personnel
- In the selection of reliable external providers
- In the provision of high-quality products and services
- In the consistency and reliability in fulfilling the requirements and customer satisfaction
- In the recording and reduction of any failures with the aim the continuous qualitative improvement of products and services offered
- In the continuous improvement of the Quality Management System
- In the continuous effort to standardize the products and services provided in a way that promotes and ensures the provision of friendly and efficient service and the development of harmonious cooperation links with customers, external providers and all interested parties

MARESCO LTD 's approach to quality is expressed through the company's Quality System, which meets the internationally recognized standard EN ISO 9001:2015.

The management of the company undertakes to ensure that:

- Its quality policy should be known and understood by all staff and at the disposal of interested parties
- To be reviewed for its continued suitability
- To provide all the necessary means for the continuous and uninterrupted operation of the system and its continuous improvement

Finally, and from this position, the Management Of the company undertakes to comply With the Laws and Regulations that are related to its operation and the services it provides.

**THE GENERAL MANAGER
SPYROS VOLONAKIS**